

Memphis Area Emergency Ride Home Participation Guidelines

The Memphis Area Rideshare Program is pleased to offer The Emergency Ride Home Service to currently registered members of the Memphis Area Rideshare Program that meet the following criteria.

The Emergency Ride Home Service is **only** intended to provide **emergency rides home for current and active ride sharers who cannot ride home with their normal carpool, vanpool, or transit.**

To be eligible for the E.R.H program you:

- Must be employed (full-time or part-time) At a fixed site
- **Must be a registered and active member of M.A.R.S' (Memphis Area Rideshare) and commuting by carpool, vanpool, or public transit vehicle (s) to employment site.**
 - Carpool – When two or more registered and active riders in the same vehicle on an average of at least three times a week or fifteen times a month to their employment site.
 - Vanpool – When five or more registered and active riders commute together in a passenger van to their employment site. One or more of the members of the group volunteer to drive with each rider sharing the cost of operating the van.
 - Public Transit – When registered and active riders use public transit as their mode of transportation an average of at least three times a week or fifteen times a month to their employment site.

The service is **not** intended to provide a ride home for activities that are known at least one day in advance.

Specifically, you may use the service **only** for the following reasons:

1. An immediate family member has an emergency
2. You are asked to work late by your supervisor during that day (Unscheduled overtime)
3. You are sick at work and cannot wait on a ride
4. Your regular driver is unavailable to drive you

The service is specifically **not** intended to cover the following:

1. Medical appointments made in advance
2. Overtime work requested in advance
3. Getting home during periods of bad weather, including snow or sleet
4. Non-emergency side trips
5. **Ride to work**

The Memphis Area Ride Share Program will pay for your trip home **up to six (6) times per calendar year.** Once enrolled and you have mailed in your completed log sheets for the month, you will receive two (2) numbered vouchers which are good for two (2) trips. Once you have used all six (6) vouchers, **you will have to wait until after January 1, 2016 to receive additional vouchers.** Vouchers are **not** transferable and **must** be used for every ride.

You may utilize the Emergency Ride Home Service 24 hours a day, 7 days a week. The Memphis Area Rideshare Program will pay for the trip.

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